

price change 2025

We understand that everyone is dealing with various challenges, including changes in the global economy.

After reviewing our costs and the recent increase in prices from our suppliers, we need to inform you about an upcoming price change for our services. We've tried to avoid this increase for as long as we could.

From January 2025, we will be increasing the price for your circle.net services by 8.4%.

Your January 2025 invoice will reflect this new price. If you would like access to your past invoices you can request access by emailing support@circle.cloud and following this link once set-up circle.cloud/customer-hub/

If you have any questions, please feel free to contact our Customer Service team at 0333 043 6600.

Circlenet LLP

In line with Ofcom regulations, consumers, micro enterprises, small enterprises, and not-for-profit organisations who subscribe to a telecommunications contract and pay recurring charges such as line rental, have the right to exit their contract for the relevant services without having to pay any early settlement charges. This right to exit only applies to contracts entered on or after 23 January 2014 and must be exercised within 30 days of receiving the relevant pricing notification.