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## price change 2026

The economy continues to be challenging for businesses, and we're really grateful for the trust you place in us to support your day-to-day operations.

Because you rely on our services, we want to be upfront with you about a change that's coming. Our own supplier costs increase year on year, and whilst we do everything we can to shield you from these rises, we need to couple that with continuing to invest in products and ensuring you maintain the level of service you expect.

From January 2026, the price of your circle.net services will increase by 6%. You'll see this reflected on your January invoice.

We know price changes are never ideal, so if you'd like to review your account, or if you have any questions, however big or small, our Customer Service team is here to support you.

Email: [support@circle.cloud](mailto:support@circle.cloud)  
Phone: 0333 043 6600

We want to make sure you have everything you need to feel confident moving forward.

Thank you for being with us.

Circlenet LLP

In line with Ofcom regulations, consumers, micro enterprises, small enterprises, and not-for-profit organisations who subscribe to a telecommunications contract and pay recurring charges such as line rental, have the right to exit their contract for the relevant services without having to pay any early settlement charges. This right to exit only applies to contracts entered on or after 23 January 2014 and must be exercised within 30 days of receiving the relevant pricing notification.